

This doc will be completed ASAP

Frequently Asked Questions

- 1. Where do we pay dues for the Property Owner's Association (POA)? Is there a phone number we can call?**
You will receive an email from the POA to pay online, or you can leave a check in the POA Mailbox on E. Lakeshore, call The Tax Place 806-796-7170.
- 2. Where do we purchase pool passes?**
Monica Nowlin 806-789-1677
- 3. Who do we talk to about renting out the Ranch House?**
Chelsea Sheffy 806-445-9994
- 4. How do we rent the docks?**
Chelsea Sheffy
- 5. Who are the current POA Board members and how do we contact them with questions?**
Ransomcanyonpoa.org, email ransomcanyonpoa@sptc.net
- 6. Who handles the boat permits?**
Police Dept. 806-829-2600
- 7. Who owned the original sign that was taken down at the front road?**
- 8. Who owns the lake?**
State of Texas
- 9. Who owns the Meadow?**
POA
- 10. Who trims the trees on West Brookhollow?**
- 11. Who owns the pump on Brookhollow?**
- 12. Who owns the electric sign at the Fire Department (POA, city, fire, and chapel originally purchased it)**
- 13. Who handles the construction of residential buildings in the city or any building?**
- 14. Who handles the Children's Library?**
Mary Roberts 806-829-2466
- 15. Who handles the park/basketball/tennis courts/pickleball/playground?**
City Hall 806-829-2470
- 16. How do we contact the Fire Department?**
- 17. Who handles the special events in the Canyon? Turkey Trot, Fourth of July Parade, etc?**
Contact Haley Arteaga 214-632-6945
- 18. Who do we call regarding the Home Tour?**
Chapel
- 19. Who is responsible for the Annual Garage Sale?**
Events Committee
- 20. Who do we call regarding the Brookhollow Chapel and how do we rent it?**
ransomcanyonchapel2@gmail.com
- 21. Who do we call to get a gym membership?**
Amy 806-392-1622
- 22. Who do we call when there is an issue with the back hill, front hill?**
- 23. Who is responsible for the Emergency Road and how do we enter when it floods?**
- 24. Where do we get golf cart permits?**
Police Dept. 806-829-2600
- 25. Who is responsible for the lot at the front intersection on Ransom Road?**
POA